



Family visitation information sheet

Beginning March 16, The Woodland will allow limited inside visitation with restrictions as well as outdoor non-contact visitation at our assisted living facilities, Brookview and The Watson Memory Care Center as well as our nursing facility, Holly Manor.

The Woodland will allow inside visitation for 1-3 adults per visit facilitated in the following methods deemed appropriate for each resident's needs and safety. Family members under the age of 18 are still not permitted at this time.

Prior to visit:

- The visitor will schedule a visit at least 48 hours in advance of the desired day of visitation. Locations for visits are limited.
 - Time slots: 9:30 a.m., 11 a.m., 2 p.m., 4 p.m., 6 p.m., and 8 p.m. These time slots are subject to change.
 - To schedule a visit, call (434) 392-6106. For Holly Manor, ask for Facility Administrator Joseph Catrambone. For Brookview and Memory Care, ask for Executive Director Zach Preston.
 - When scheduling, visitors may ask whether their resident is approved for close contact visitation. Close contact visits may be approved when the resident is fully vaccinated and not residing on a unit where other residents are on isolation.
- Provide the facility with the number of visitors for the session at the time the session is scheduled. One to three adult visitors (over the age of 18) is the maximum that can be accommodated during a visit based on reserved location.
- Arrive wearing a mask/face covering 15 minutes prior to scheduled visitation at the screening location to allow staff time to screen visitors and ensure visitation areas are sanitized between visits.

During visit:

- Pass facility infection control screening and sanitize hands with hand sanitizer provided by The Woodland.
- Place any items to be delivered to the resident in the designated area at the visitor check in station.
- Remain six feet or more from the resident at all times, unless the resident is approved for close contact visits and has been fully vaccinated.
- Maintain six feet of social distancing from all other residents and staff.
- Wear a mask at all times, including screening, and while on campus both indoors and out. Always maintain six feet of social distancing.
- Refrain from:
 - bringing additional participants to the visit without prior approval by the facility
 - handing anything to the resident before, during, or after the visit



For pre-approved close-contact visits:

- All close-contact visitors and residents will be provided with a facility-issued mask that they must wear throughout the visit. Visitors must wear the mask until returning to their vehicle. The resident and visitors must perform hand hygiene before and after contact, including hugging or holding hands.
- Maintain six feet of social distancing from all other residents and staff.

If any of these guidelines or any other instruction given to the visitor by staff is not followed, the visit will be terminated by the staff person facilitating the visit to ensure the safety of the resident and staff. Facility administration will review the incident and determine whether a noncontact visit will be permitted again in the future or if visits would be limited to window visits and video chats to prevent recurrence of further guideline violations. Video Chats may be scheduled between 10 a.m.-5 p.m. daily.

For outdoor visits:

Outdoor visit locations may be set up at various sites on campus, including but not limited to the following:

- Under a portico with the resident remaining within the climate-controlled foyer,
- Within a double door glass entrance way of the facility,
- Outside under the portico, or tent/canopy,
- Within an open air patio without a tent/canopy or other designated areas

During an outdoor visit, the visitor will not enter into the building past the foyer (entrance). Depending on weather, the visitor may be located inside the glass doors of the designated entrance. Restrooms will not be available to visitors during these times.

For indoor visits:

Visitation inside the facility will generally be permitted, except for a few circumstances when visitation should be limited due to a high risk of COVID-19 transmission. These scenarios include limiting indoor visitation for:

- Unvaccinated residents, if the COVID-19 county positivity rate for Prince Edward County is >10% and <70% of residents in the facility are fully vaccinated.*
- Residents with confirmed COVID-19 infection, whether vaccinated or unvaccinated, until they have met the criteria to discontinue Transmission-Based Precautions; or



- Residents in isolation, whether vaccinated or unvaccinated, until they have met criteria for release from quarantine.

*Fully vaccinated refers to a person who is ≥ 2 weeks following receipt of the second dose in a 2- dose series, or ≥ 2 weeks following receipt of one dose of a single dose vaccine, per the CDC's Public Health Recommendations for Vaccinated Persons.