



Family Guide for “Noncontact Visitation”

Assisted Living Facilities and Nursing Facilities:

In consideration of all state and local guidelines, weather, and residents’ overall mental and physical status, noncontact outside visits are now being scheduled with a resident’s immediate adult family, responsible party, power of attorney, or legal representative.

Noncontact visitation may be facilitated in the following methods, as deemed appropriate for each individual resident’s needs and safety. Visit locations may be set up at various sites on campus, including but not limited to the following:

- o Under a portico with the resident remaining within the climate controlled foyer,
- o Within a double door glass entryway of the facility,
- o Outside under the portico or tent/canopy,
- o Within an open air patio without a tent/canopy,
- o Within the Java Station and glass entrance area,
- o Other areas as designated appropriate.

During each of these noncontact visitation situations, the visitor will not enter the building past the foyer (entrance to a resident care area) for any reason. Depending on weather, the visitor may be located inside the glass doors of the designated entrance. Restrooms will not be available to visitors during these times.

The scheduled visitor(s) will adhere to the following guidelines:

- a. Call the Holly Manor administrator or Brookview executive director to schedule their visit at least 48 hours in advance of the desired day of visitation, as time slots and locations for noncontact visits are limited.
 - b. Arrive 15 minutes prior to their scheduled visitation, report directly to the designated facility visitation screening location, wear a mask, and maintain 6-foot social distancing. We cannot guarantee the visit will start precisely on time as there are many variables that may delay the process. However, we will do our best to be mindful of the schedule.
 - c. Pass facility infection control screening and sanitize their hands with a 60% or greater alcohol based sanitizer prior to the visit.
 - d. Provide the facility with the number of visitors for the session at the time the session is scheduled and not bring any additional participants to the visit without prior approval by the
-



facility. The maximum amount of visitors that can be accommodated during a visit ranges from 1-3 adult visitors, based on reserved location. Visitors under the age of 18 are not permitted at this time.

- e. Refrain from handing anything to the resident before, during, or after the visit. Visitors may place items for delivery in the designated areas outside of the Brookview and Moore Center entrances for processing.

If at any time these guidelines or any other instruction given to the visitor by staff is violated (not adhered to), the visit will be terminated by the staff person facilitating the visit to ensure the safety of the resident and staff.

Visitors found in violation of the precautions set in place to protect the wellbeing of the resident and staff will not be permitted to schedule or participate in another noncontact outside visit. They may schedule a window visit or a video chat to prevent recurrence of violations.

Video Chats

10:00 AM-5:00 PM daily

20 Minute Noncontact Visits

Scheduled in 30-minute slots to allow for setup and cleanup

Monday-Friday 9:30 AM until 5:00 PM

Weekends 10:00AM until 5:00 PM

Hours for visits are subject to change based on day to day operations, increase in community COVID cases, weather, and the discretion of the facility administration. The visitation session will be monitored from a distance by staff to ensure that there is no contact and that a mask is worn by visitors at all times.

End of life, hospice, and compassionate care visits are scheduled through this process, and specific instructions will be provided to the family at the time of scheduling.

Thank you for your willingness to follow these precautions.

The Woodland Inc. Staff

Rev. 12.2020
