



Family Guide for “Noncontact Outside Visitation”

This guide is for those wishing to visit The Woodland’s assisted living and skilled nursing facilities

The Woodland is thrilled to announce that effective Sept. 7, 2020, it is scheduling 20-minute noncontact outside visits with residents’ immediate adult family, responsible party, power of attorney, and legal representatives. The Woodland is scheduling visits in consideration of all state and local guidelines, weather and each resident’s overall mental and physical status, health and safety.

20-Minute Noncontact Outside Visits*

Monday- Friday 9:30 a.m. until 5 p.m.

Weekends 10 a.m. until 5 p.m.

The 20-minute visitation session will be monitored by staff to ensure there is no contact and a mask is worn by visitors at all times. On-campus visit locations may be set up at various sites on campus, including but not limited to:

- Outside under the portico, or tent/canopy
- Within an open air patio without a tent/canopy
- Under a portico with the resident remaining within the climate-controlled foyer
- Within a double-door glass entryway

Visitors must:

- Schedule their visit at least 48 hours in advance as time slots and visit locations are limited. When scheduling, please include the number of visitors for the session, with a maximum of three. All visitors must be 18 or older. To schedule a visit, call (434) 392-6106 and ask for:
 - Holly Manor Skilled Nursing, Joe Catrambone, administrator
 - Brookview Assisted Living, Zach Preston, executive director
- Arrive 15 minutes prior to visitation and report directly to the designated facility visitation screening location at the Holly Manor lobby wearing a mask and maintaining 6-foot social distance



- Pass infection control screening and sanitize hands with a 60% or greater alcohol based sanitizer provided during screening
- Refrain from bringing additional participants to the visit without prior approval by the facility
- Place any items to be processed and delivered to the resident in the designated areas outside of the Brookview and Moore Center entrances
- Refrain from handing anything to the resident before, during, or after the visit

If at any time a visitor does not adhere to these guidelines or any other staff instruction, the visit facilitator will terminate the visit to ensure the safety of the resident and staff. Visitors found in violation of the precautions set in place to protect the wellbeing of residents and staff will not be permitted to schedule or participate in another noncontact outside visit. They may instead schedule a window visit or video chat.

Video Chats: 10 a.m.- 5 p.m. daily

Please note:

- Restrooms will not be available to visitors
- The visitor will not enter into the building past the foyer (entrance to a resident care area) for any reason during a noncontact visit
- Depending on weather, the visitor may be located inside of the glass doors of the designated entrance

***Hours for visits are subject to change based on day-to-day operations, increase in community COVID cases, weather, and the discretion of the facility administration.**

Thank you for your willingness to follow these precautions.

The Woodland Inc. Staff